



USER MANUAL AND INSTALLATION GUIDE

THE PIPER DIGITAL DOOR LOCK

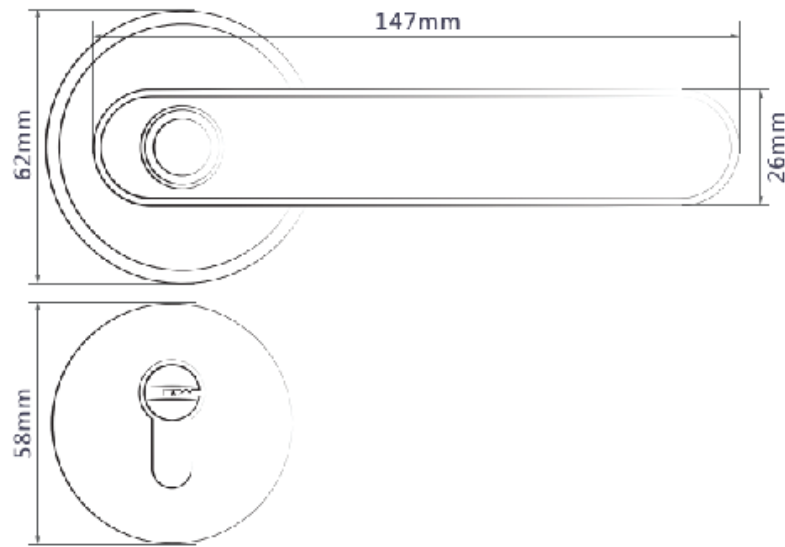
LHL-ER2-PIPER



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THE PIPER DIGITAL DOOR LOCK

LHL-ER2



IMPORTANT NOTES

- Keep the mechanical keys outside the property to avoid being locked out.
- Replace the batteries immediately when the low-battery warning sounds.
- Read this manual carefully before installation and keep it for future reference.

1. INTRODUCTION

The Lion Head Locks Piper Digital Entrance Lock (LHL-ER2-PIPER) is a compact smart door handle designed for residential and light commercial use, offering secure access control with a sleek profile. It supports multiple unlocking methods including the TTLock app, Bluetooth, fingerprint, PIN code, RFID card/fob, and manual key override, and fits standard internal swing door

1.1 PACKING LIST

NO	QTY	NAME
1	1	Front Handle
2	1	Rear Handle
3	2	Keys
4	1	Lock Body
5	2	Long Screws
6	2	Studs
7	1	Latch Piece

NO	QTY	NAME
8	1	Latch Cover
9	1	Hexagon wrench
10	1	Pin
11	1	Hollow Square steel
12	2	Lock Screws
13	1	User Manual

1.2 PRODUCT SPECIFICATIONS



Model Number	LHL-ER2-PIPER	Applications	Wooden or Internal Door
Material	Zinc Alloy, Tempered glass	Working Voltage	6V/4x AAA Batteries
IP Rating	IP55	Door Thickness	35-50mm
Unlock Methods	App, Fingerprint, Password, Key, Card	User Capacity	Fingerprint: 200 Password: 150 Card: 200
Color	Black and Silver	Working Temp	-25C - 60C
Low Power Alarm	Less than 4.8V	Working Humidity	0-95%

1.3 LOCK COMPATIBILITY

Supplied Lock	Not Supplied
Compatible Locks	LHL-HD-ADJ-TUB-LATCH, heavy duty 60/70 mm adjustable tubular latch

1.4 SYSTEM INITIALIZATION



1. Open the back battery panel cover.
2. Press and hold the Reset button for 5 seconds.
3. Enter 000# to initialize the device.

2. INSTALLATION

The Lion Head Locks LHL-ER2-PIPER Smart Lock is designed for residential and light commercial use. It supports multiple unlocking methods including mobile app, passcode, card, fingerprint, and mechanical key.

2.1 INSTALLING THE LOCK BODY

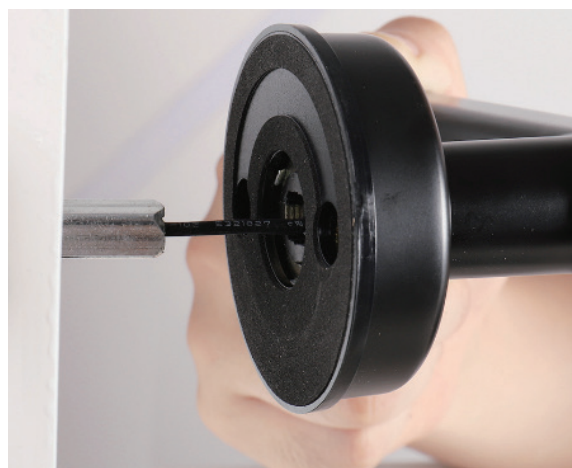
Insert the lock body into the door cut-out and secure it using the upper and lower screws.



2.2 INSTALL THE FRONT HANDLE



1. Secure the two nut posts to the front handle.



2. Feed the power cable from the front handle through the square steel bar.



3. Secure Insert the square steel bar into the front handle, ensuring it is positioned at the bottom.

2.3 INSTALL THE BACK HANDLE



1. Use the hexagon wrench to loosen the screws and remove the rear cover plate from the back handle.



2. Feed the power cable through the handle and connect it, ensuring the red mark on the terminal aligns with the red mark on the port.



3. Insert the square steel bar through the lock body and into the back handle, then position the handle correctly.
4. Refit the rear cover plate and tighten all screws securely to complete the back handle installation.

2.5 INSTALLING THE BATTERIES

Insert 4 × AAA batteries into the battery compartment and fit and secure the battery cover and Complete installation and test the lock to confirm correct operation.



3. LIONHEAD LOCK CONTROL APP INTRODUCTION

Lionhead App is a mobile application used to manage and operate your smart lock via a smartphone. Through the app, users can lock and unlock the door, manage users and access permissions, and adjust lock settings such as privacy and security functions. Lionhead App provides a convenient and secure way to control your lock without the need for physical keys.

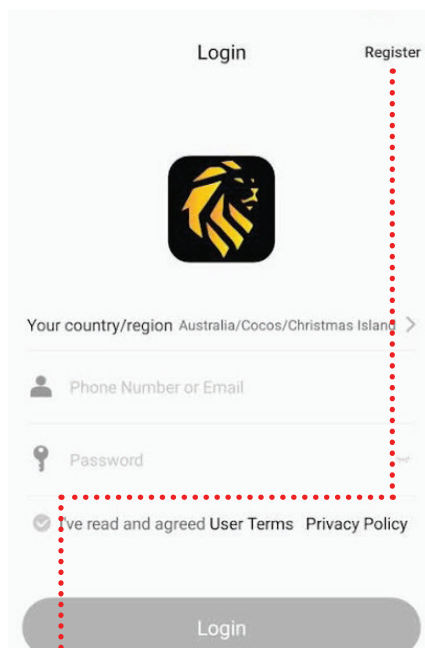
3.1 LIONHEAD APP DOWNLOAD



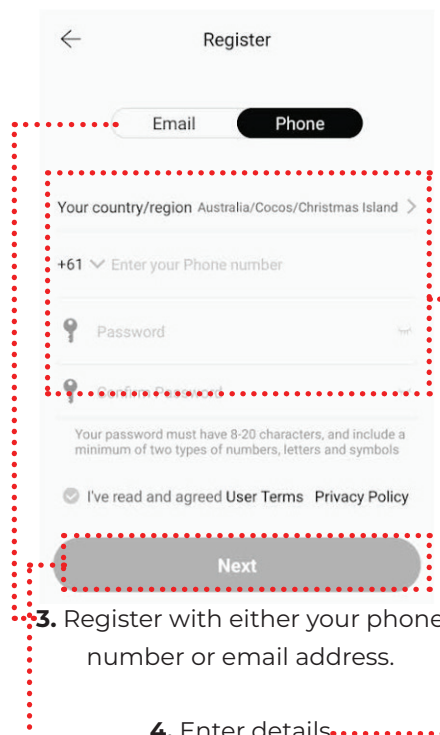
Download the Lionhead App from the Apple App Store or Google Play Store. Either scan this QR code or search for Lionhead App on your mobile phones app store.

3.2 LIONHEAD APP USER REGISTRATION (ADMINISTRATOR)

1. Open the Lionhead App



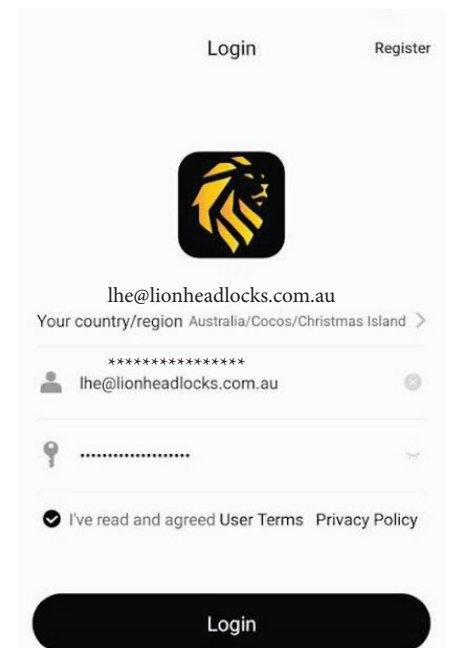
2. Select Register



3. Register with either your phone number or email address.

4. Enter details

5. Select "Next" to proceed



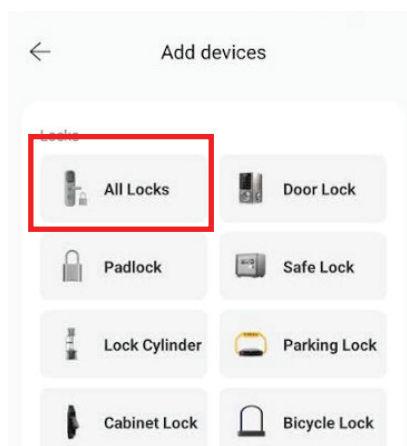
6. Login with your registered details

3.3 ADD LOCK VIA LIONHEAD APP (BLUETOOTH)

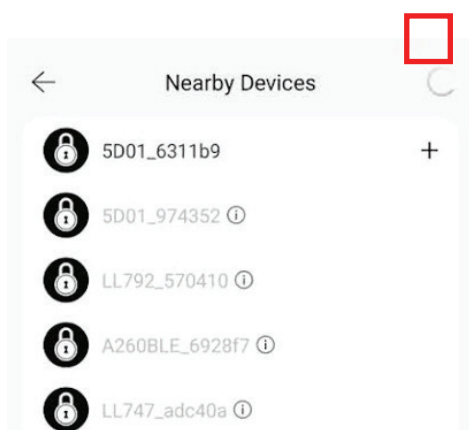
DEFAULT LOCK PASSWORD IS 123456



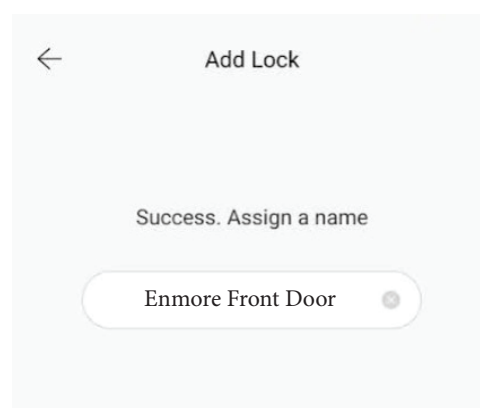
1. Select "Add Lock" button



2. Select the lock type, in most cases "All Locks" will find the lock the quickest via bluetooth



3. Select the "+" button next to the lock in the Nearby Locks list.



4. Rename lock to your desired name and complete lock registration process.

4. LIONHEAD APP OPERATIONS

Lionhead App provides a range of operational functions that allow users to manage access and monitor lock activity.

Through the app, administrators can add and manage users, issue and configure eKeys, select different unlocking methods and view operation records and access reports.

4.1 UNLOCK SCHEDULE TYPES

Lionhead App allows administrators to control when and how users can unlock the door by assigning different access schedules. These schedules define the duration and timing of access, providing flexibility for temporary, recurring, or permanent users.

Timed:

Access is granted for a specified start and end time.

One-time:

Access is valid for a single use only.

Permanent:

Access remains valid with no time restrictions.

Custom:

Access is configured using user-defined date and time settings.

Recurring:

Access is granted on a repeating schedule, such as specific days or times.

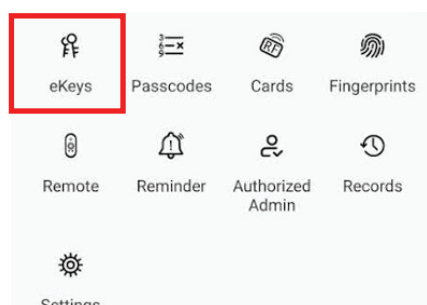
4.2 ENSURE LOCK CONNECTION



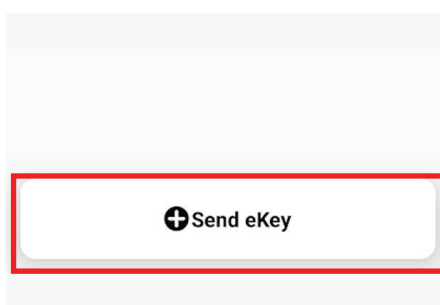
Ensure that Bluetooth communication is functioning correctly. After connecting your phone to the door lock tap the unlock icon to unlock the door. The phone must be within 5 metres of the lock.

4.3 EKEY SET UP

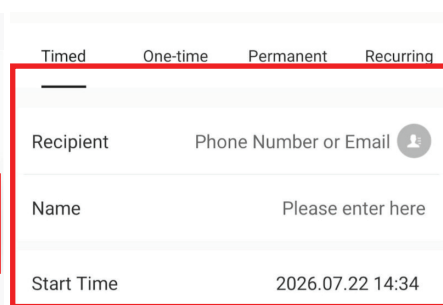
eKeys allow users to unlock the door using the Lionhead App on a smartphone. Access permissions can be issued, modified, or revoked by an administrator with flexible scheduling options for temporary or permanent



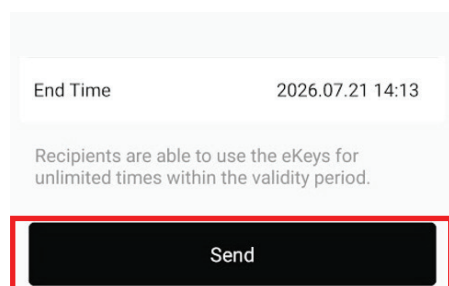
1. Select "eKeys" button



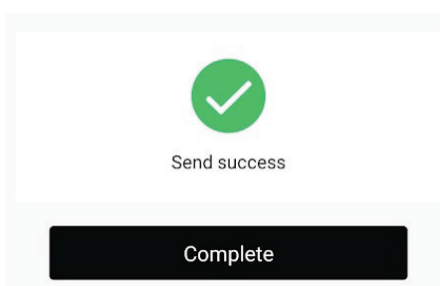
2. Select "Send eKey" button



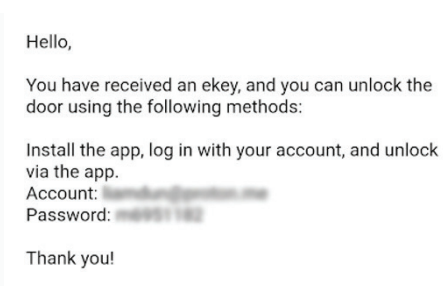
3. Select schedule type and enter recipient details (email or phone)



4. Press the "Send" button



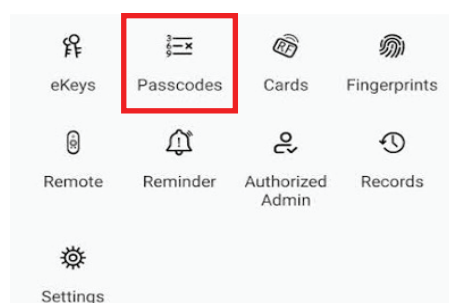
5. You will receive a success notification



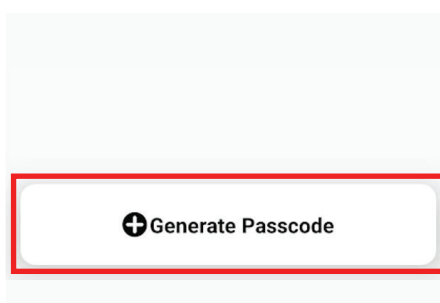
6. Recipient will receive an email with unlock details

4.4 PASSCODE SET UP

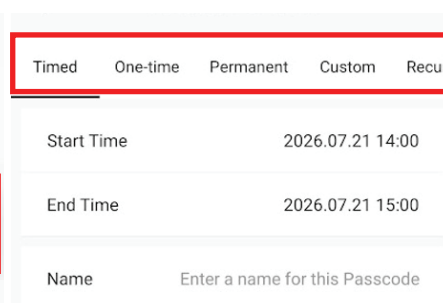
Passcode unlock allows users to open the lock by entering a numeric code on the keypad. Passcodes can be assigned with different access schedules and managed through the app, providing a convenient keyless access option.



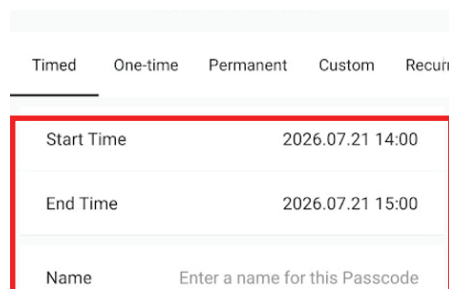
1. Select "Passcodes" button



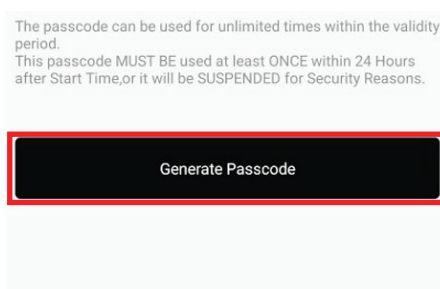
2. Select "Generate Passcode" button



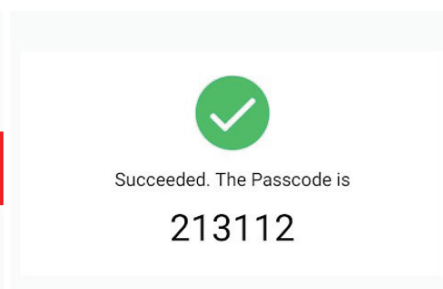
3. Select schedule type



4. Set passcode details. These will differ as per the schedule type.



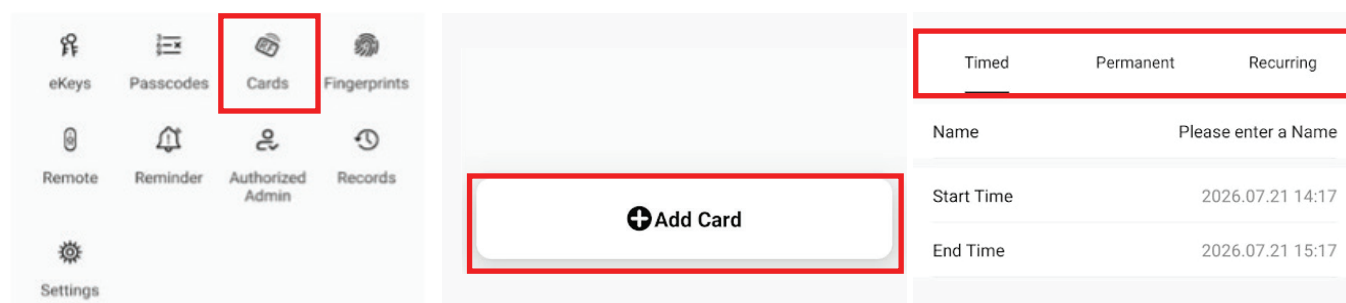
5. Select "Generate Passcode"



6. You will receive a confirmation that your passcode has been set up

4.5 CARD SET UP

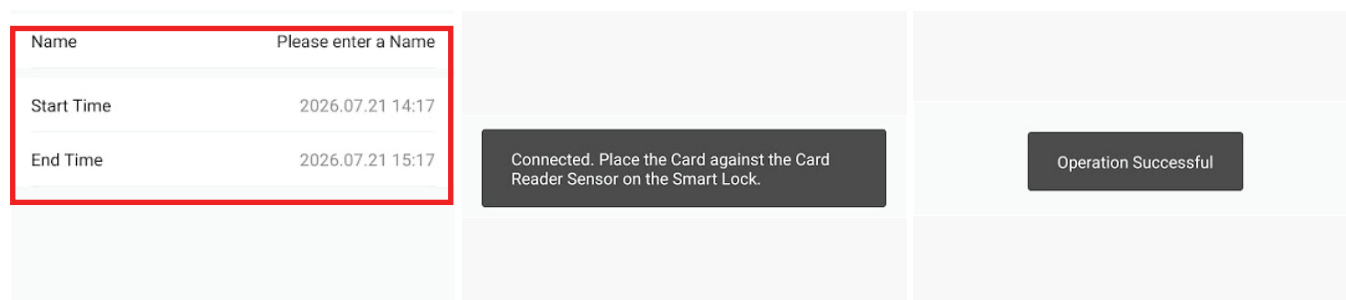
Card unlock allows authorised users to open the lock by presenting a registered access card to the reader. Cards can be added or removed through the app, providing a simple and reliable access method.



1. Select "Cards" button

2. Select "Add Card" button

3. Select schedule type



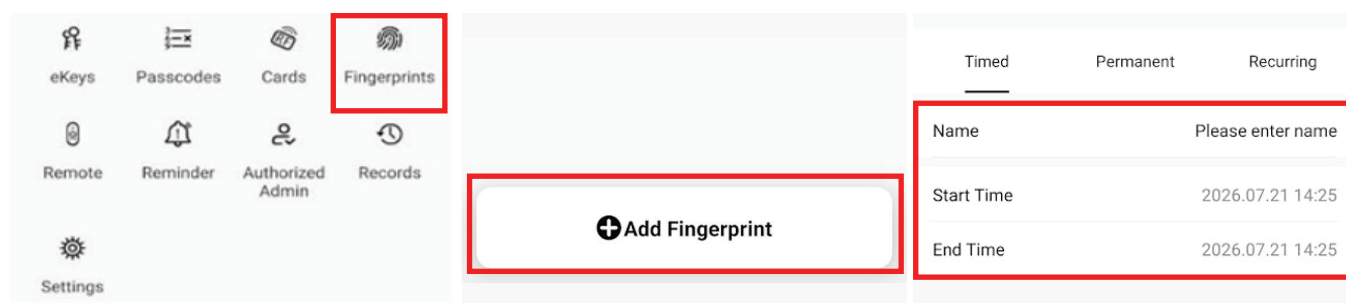
4. Add the shedule details and select "Ok"

5. Place the card to the keypad of the lock

6. You will recieve a success notification once the card is

4.6 FINGERPRINT SET UP

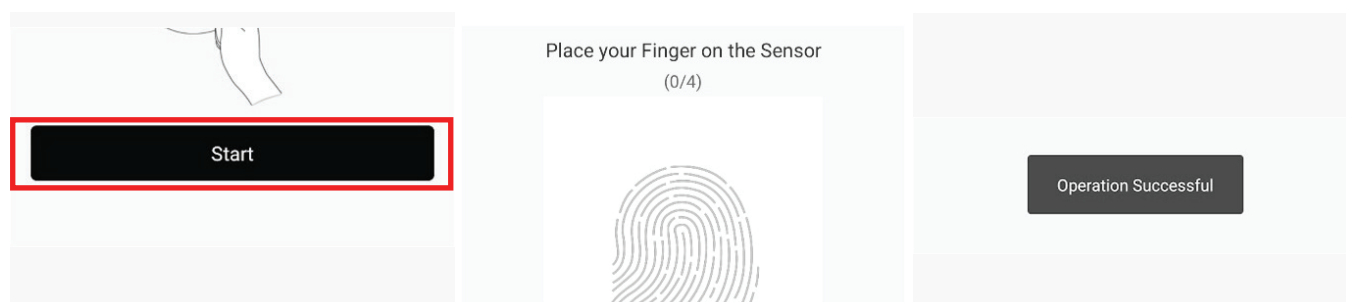
Fingerprint unlock allows authorised users to open the lock using a registered fingerprint. Fingerprints are enrolled and managed through the app, providing fast, secure access without the need for keys, cards, or passcodes.



1. Select "Passcodes" button

2. Select "Add Fingerprint" button

3. Select schedule type, add details and select "Next"



4. Select "Start"

5. Follow onscreen instructions and place your finger on sensor 4 times.

6. You will recieve a confirmation that your fingerprint has been set up

4.7 REMINDERS

The reminder function allows the lock to send notifications for specific events or conditions. These reminders help users stay informed about lock activity and system status, supporting timely awareness and better access management.

Family member arrived home:

Notifies the administrator when a designated family member unlocks the door.

N days without door opening:

Sends a reminder if the door has not been opened for a specified number of days.

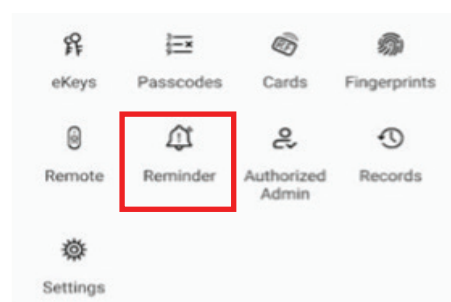
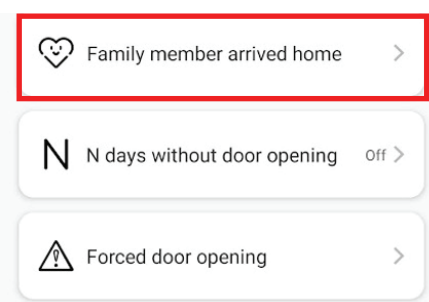
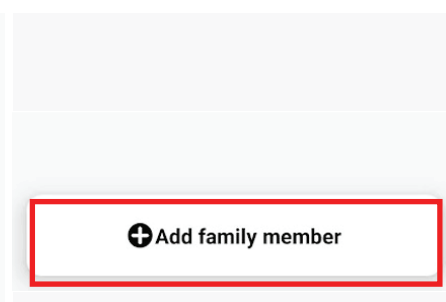
Forced door opening:

Alerts the administrator when the door is forced open without authorised unlocking.

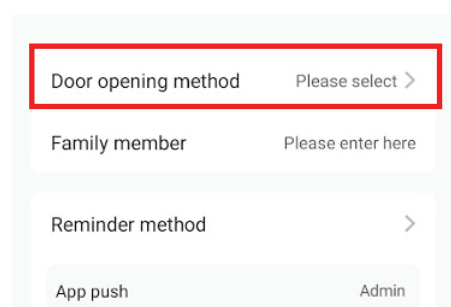
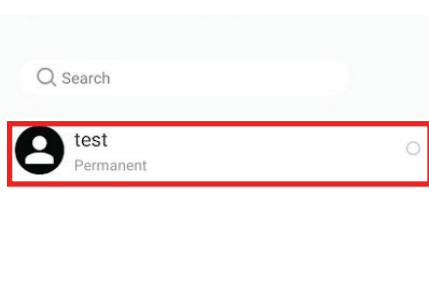
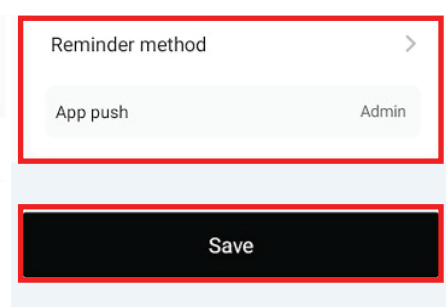
Low battery:

Provides a warning when the lock battery level is low and needs replacement.

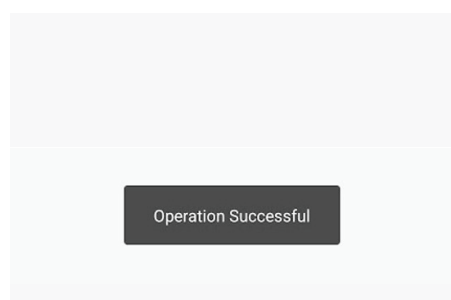
4.7.1 FAMILY MEMBERS ARRIVED HOME

1. Select the "Reminder" button
2. Select the "Family member arrived home" button
3. Select the "Add family member" button

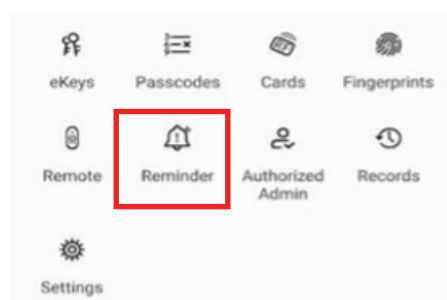




4. Select the "Door opening method" button
5. Select the desired user for notifications and press "Next"
6. Select the desired reminder method and press "Save"

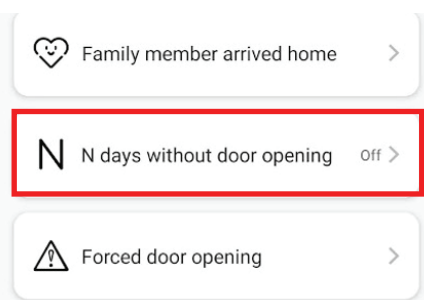


7. You will receive a success notification

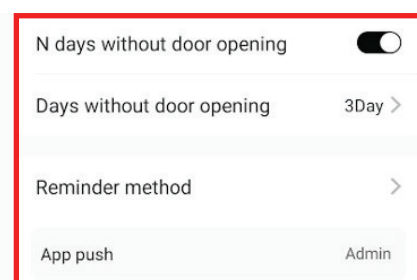
4.7.2 N DAYS WITHOUT DOOR OPENING



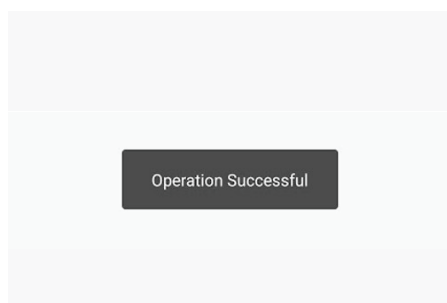
1. Select the "Reminder" button



2. Select the "N days without door opening" button

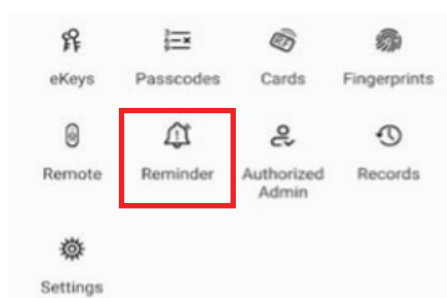


3. Turn function on, set number of days and reminder method

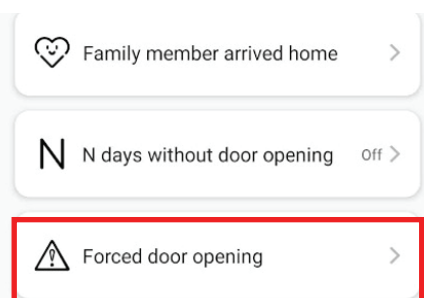


4. You will receive a success notification

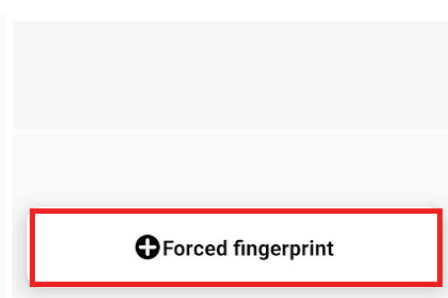
4.7.3 FORCED DOOR OPENING



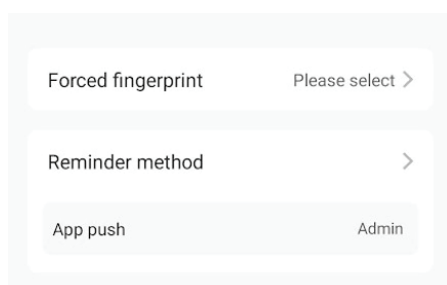
1. Select the "Reminder" button



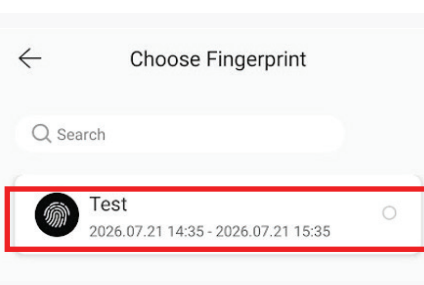
2. Select the "Forced door opening" button



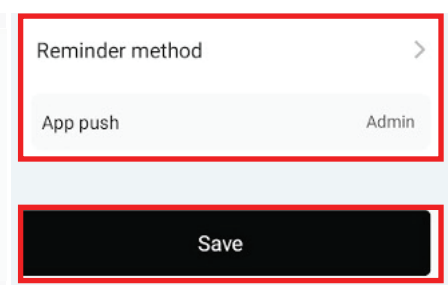
3. Select "Forced fingerprint"



4. Select "Forced fingerprint" again

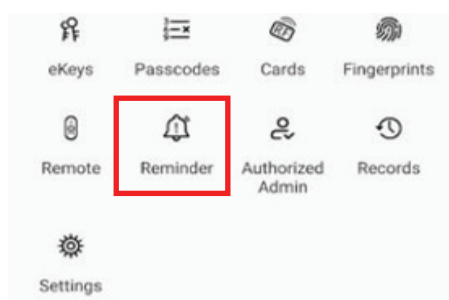


5. Select the desired fingerprint for notifications and press "Next"

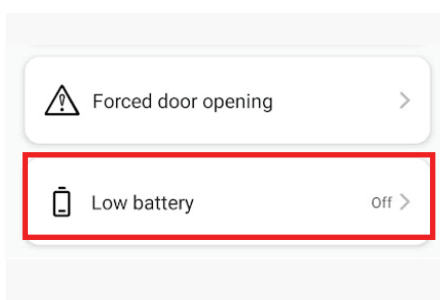


6. Select the desired reminder method and press "Save"

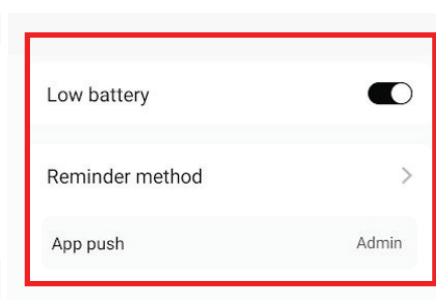
4.7.4 LOW BATTERY



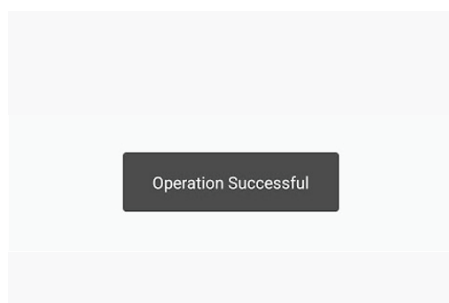
1. Select the "Reminder" button



2. Select the "Low battery" button



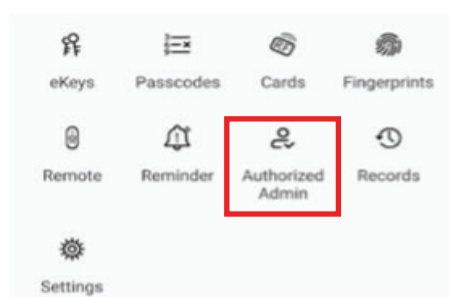
3. Turn function on, and set reminder method



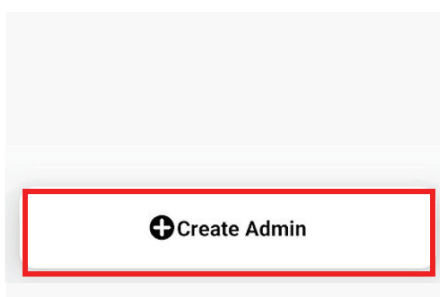
4. You will receive a success notification

4.8 AUTHORISED ADMIN

The authorised administrator area allows designated admins to manage lock settings, user access, unlock methods, and system notifications to ensure secure and controlled operation of the lock.



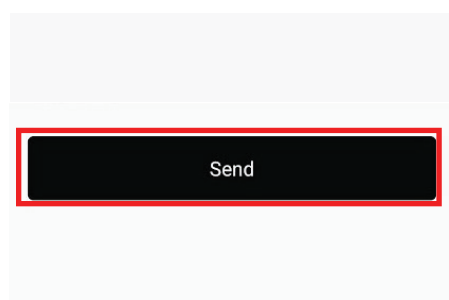
1. Select the "Authorized Admin" button



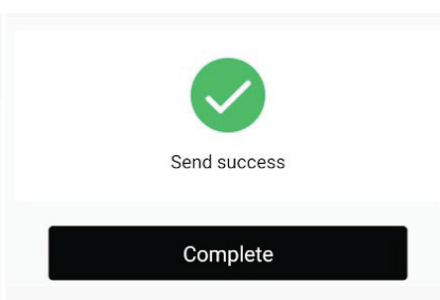
2. Select the "Create Admin" button

Recipient	Phone Number or Email
Name	Please enter here
Start Time	2026.07.21 14:39
End Time	2026.07.21 15:39

3. Enter new admin details (phone or email)



4. Select "Send"



5. You will receive a success notification

Hello,

You have received an ekey, and you can unlock the door using the following methods:

Install the app, log in with your account, and unlock via the app.

Account: lionhead@lionhead.com

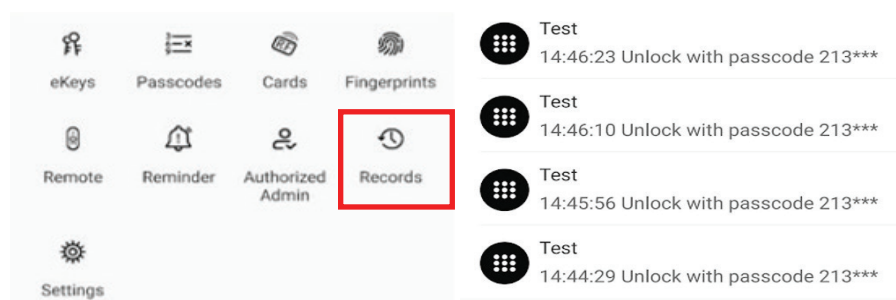
Password: 12345678

Thank you!

6. Recipient will receive an email with login details

5. RECORDS

The records section provides a detailed log of lock activity, including unlock events, user actions, and system notifications, allowing administrators to review and track access history.



1. Select the “Records” button

2. Browse and search historical records

6. FAQ

How to read operation records?

In the Records of the main interface.

Why can't I unlock my lock after turning off passage mode?

You need to perform an unlock verification in any method, then the passage mode will take effect.

My lock is now permanently offline due to excessive password attempts

If you enter your unlock method more than five times, the lock will enter standby mode for 90 seconds before you can retry to unlock the door.

My keypad won't turn on after installation or does not respond

a) first check that the positive and negative electrodes of the battery have been installed upside down, whether the battery has enough power

b) Remove the back panel and see if it's connected

c) Remove the lock body and check whether the internal wires of the lock are squeezed, and the re-wire

I cannot register my fingerprint

Check the fingers for dirt or wear, and check the fingerprint sensor on the lock for dirt or oil residue. Test the fingerprint function by pressing the sensor to confirm it responds correctly.

My lock is using the batteries faster than expected

Check to see if the circuit and wiring on the internals of the lock are correct.

Set the lock to WiFi Sleep Mode

The outside handle is unlocked, but the door has confirmed that it should be locked. If I pull the handle up, the door will open.

Ensure that the triangle on the clutch is facing the correct direction on the internal of the lock.

7. SUPPORT

For technical and sales support please contact Lion Head Locks on the below details.

INFO@LIONHEADLOCKS.COM.AU

WWW.LIONHEADLOCKS.COM.AU